



# ROUTE PROGRAM



## WHAT MAKES US SUPER?



### LOWER INVENTORY

Lower inventory, customized to your "Operating Minimum", saves storage space, reduces waste and lowers cost.



### PRODUCT CONTROL

Concentrates are mixed for customers' specific needs and dispensed to fit procedures.



### CUSTOMER SUPPORT & TRAINING

We offer ongoing training to keep your staff updated on efficient procedures built around your operation.



### REDUCE SERVICE COST

Our route managers fix minor leaks and faucet issues, reducing the need for plumbing services.



### PROBLEM SOLVING

No problem is too big or small for our route managers to handle. Whether you are having procedure, budget or technical issues, we can guide you to a solution.



### NO BINDING CONTRACTS

If we don't meet or surpass your expectations, we don't expect to keep your business.



### NO MINIMUM ORDERS OR FEES

Minimum orders lead to excessive inventory and results in waste.





# SuperSource<sup>®</sup>

## WHAT PARTNERS ARE SAYING...



"Partnering with Super Source has been one of the smartest decisions we've done. All of our restaurants have experienced the high quality, sense of urgency, great customer service, and timely deliveries that Super Source provides. This has helped greatly to our logistics and operations in back of the house."

**Adriana Quintanilla**  
Head of Marketing, Norsan Group  
Frontera, Pampas, & Lucianos



We've been working with SuperSource for a few years now and we get a lot of value out of our relationship. They're a great partner that is flexible, reliable, and helps us control our usage – helping us save and make things run smoothly. We highly recommend working with SuperSource.

**Jesse Maas**  
Director of Operations  
REX Management Lifestyle  
and Restaurant Group  
Fish Market, Junction Bakery  
& Bistro, Bar Deco



"What really sets Super Source Inc. apart from the rest of the pack is their exceptional service. They are always there when you need them and are committed to getting the job done in the right way. They are courteous, friendly, and make an effort to get to know your business which helps them better serve you. If there is ever a problem, they are quick to respond & always fix it immediately. Combine all that with the fact that they offer great savings and it's a winning formula. We continue to be very happy with every aspect of our relationship with Super Source Inc."

**Chris Hall**  
Chief Operating Officer  
Unskay Community of Businesses



THE  
INDIGO ROAD

We have multiple concepts in many different cities and Super Source never fails to exceed expectations. It is nice to work with a company that feels like family; Super Source works with the management at each location to help us accomplish specific goals. Since we started expansion outside of Charleston, Super Source has been and continues to be a great partner.

**Jon Murray**  
Chief Restaurant Officer  
The Indigo Road Hospitality Group



EST. 0111.07

We have been using Super Source for quite some time in Atlanta. As we have grown into other regions, they have grown right along with us. Moving into Nashville, Charlotte (not sure if y'all were already there), and Houston, and now handling all 20 of our current locations. One of my personal best experience with them was having a dish machine go down at 9pm on a Saturday night and having a Tech out there within an hour to fix the machine. They are always available to help provide solutions address the specific needs of each restaurant. Couldn't think of a better partner for Rocket Farm Restaurants.

**Martin Douglass**  
Purchasing Manager  
Rocket Farm Restaurants



We began our relationship with Super Source when they acquired the small mom and pop dish services company we had been using for more than a decade. Although we had some concerns, they were quickly put to rest. The level of organization, transparency, and genuine concern for good service was apparent immediately. Super Source has the hands on approach of a small company and the infrastructure of a larger organization. A formidable combination.

**Dylan Murray**  
Local Foods - Texas



# SERVICE PROGRAM



## EFFICIENT AND RELIABLE SERVICE



### SUPERIOR TRAINING

Super Source thoroughly trains all service technicians to be able to diagnose and troubleshoot all dish machine makes and models.



### CLIENT OWNED DISH MACHINES

Super Source technicians service client owned dish machines, and only for the cost of parts.



### FAST RESPONSE TIME

Our fast response time 24/7 gives customers peace of mind in knowing they will not be caught during peak hours without a dish machine.



### ATTENTION TO DETAIL

Our technicians spend the time necessary to fix the problem and check for potential issues.



### CUSTOMER TRAINING & SUPPORT

Our service technicians spend the time to train your staff in proper procedures to ensure consistent optimal results.



### NO HIDDEN FEES

Absolutely no surprise fees for emergency dish machine service, even on holidays.





# SuperSource<sup>®</sup>

## WHAT PARTNERS ARE SAYING...



LE JARDINIER  
AT MFA H

*We measure our relationships with vendors based upon quality, service and price. SuperSource excels at all three. It has been a pleasure working with Kris Binnion and the team at SuperSource at our restaurants in Houston.*

**Jonathan Benno**  
Cafe Leonelli  
La Table  
Le Jardinier



*"Since we switched to SuperSource we have one less thing to worry about. We no longer have to order chemicals and supplies in advance – they just stop in and take inventory and only give us what we need."*

**Wali Zadran**  
Owner  
IL Porto Ristorante



*"We really like having a partner that comes by every week to check on us and see what we need. Since they don't have a contract or minimum orders they are a good fit for our restaurant."*

**James Wozniuk**  
Executive Chef / Owner  
Makan  
Michelin Guide Bib Gourmand Winner

## G R A V I T A S

*"Partnering with Super Source has been one of the best decisions we've made since opening. Their products, great customer service, and timely deliveries have helped make our back of the house operations more efficient and one less thing to worry about."*

**Matt Baker**  
Chef  
Gravitas  
One MICHELIN Star Awarded - Michelin Guide



*"I have used Super Source Inc. for my dish washing and chemical needs for 7 years. They have continually had superior service and offer a great product."*

**Matthew Basford**  
Executive Chef  
Canoe



*"The first thing that comes to mind with Super Source is incredible service. They work with our Chefs to help manage products, budget needs and keep our equipment in top shape. This helps me maintain my focus on the aspects of the business that I should be focused on. They have really partnered with us and have proven to be an excellent addition to our business."*

**Brandon McGlamery**  
Chef Partner  
PRATO WINTER PARK  
Luke's Kitchen & Bar



# WAREWASH PROGRAM

## MORE THAN EXPECTED



### PREVENTATIVE MAINTENANCE

Our proactive service team keeps your equipment running smoothly, preventing major problems that lead to costly downtime.



### DISH MACHINE LEASE PROGRAM

Customizable dish machine options to fit your space and budget needs.



### WAREWASH PRODUCTS

High performing products ensure dishes and flatware are spotless and looking their absolute best.



### GREAT RESULTS MATTER

Clean plates & glassware are a must to secure patron loyalty. Dirty dishes and glassware cost you customers and their repeat business.



### AWARENESS

A greater presence than our competition enables us to spot issues, often before customers realize they exist.





# SuperSource®

## WHAT PARTNERS ARE SAYING...



We were unhappy with the service and product being provided by the large chemical competitor we were working with. Service was near non-existent, and we were made to feel like a number and not a partner in business. When we partnered with Super Source, a monumental shift towards focused service and building a business relationship made our daily lives and operations so much more enjoyable. Having a service provider who knows you by name, has a personal connection to the restaurant and staff, stands behind the product and reputation of his company; this is how business should be done. We're so happy to be a part of the Super Source family.

**Nick and Audra Guidry**  
 Chef and Owners  
 Pelican and Pig



It is not just the great line up of products that drove us to partner up with Super Source, it is their commitment to be a true partner. Their support and customer service is hands down the best. They are there to support us 24/7. In the restaurant industry equipment always breaks down at the busiest times -weekends and nights that has never deterred Super Source from being there to fix the problem! It is without hesitation and a proud partner that we would recommend Super Source to any business.

**Tim Curtis**  
 Owner  
 Houligan's



Super Source offers an outstanding service. They care about us and our success as a business and seek the best solution to any of our chemical and dishwasher needs. After years of frustration and headaches with other companies, we will be sticking with Super Source, because of their ability to provide excellent service, keep costs low, and help us maintain a clean and safe workplace environment.

**Nick Thaxton**  
 General manager  
 Chopper



"Super Source cares as much about their service and relationship as we do about our food, beverage and service that we provide to our guests. I always know that when it comes to Super Source, I don't have to worry if the job will get done. They're on it and I appreciate that."

**Jim Noble**  
 Owner/Chef  
 Noble Food & Pursuits



## GREEN HILLS GRILLE

At Green Hills Grille, we have been using Super Source for the better part of a year. Their customer service is unmatched! They are quick to respond to any service requests- from customizing the parts to our machines until they fit perfectly, to changing water pressures to accommodate our new glassware, to routine weekly maintenance of the machines and associated products. They even take the time to teach how various aspects of the machines operate and function best. We have been very happy with the products and the service, and we look forward to continued excellence from Super Source!

**Ashton Sullivan**  
 General Manager  
 Green Hills Grille



"Out of all the chemical service companies I've used in the past, NONE of them provided quality service, parts, attention to detail and most of all peace of mind! SuperSource is all those and more, if I didn't believe so, I wouldn't recommend them to all my peers and fellow restaurateurs."

**Travis Myers**  
 Executive Chef / Partner  
 Six Hundred Degrees



# LAUNDRY/ HOUSEKEEPING PROGRAM



## PROGRAM THAT WORKS FOR YOU



### QUALITY RESULTS MATTER

Preserving integrity of linens reduces potential replacement cost.



### PRODUCT PERFORMANCE / CALIBRATION

The key to controlling cost: reducing rewashes, labor time, chemical waste and energy requirements.



### CUSTOMER SUPPORT & TRAINING

We offer ongoing training to keep your staff updated on efficient procedures built around your operation.



### PROBLEM SOLVING

Whether you are having procedure, budget or technical issues, we can guide you to a solution.



### INVENTORY MANAGEMENT

Super Source Route Managers monitor your products, processes, and equipment that can impact your consumption.





# SuperSource<sup>®</sup>

---

## WHAT PARTNERS ARE SAYING...



"In today's market we choose companies on many factors. With me, customer service is the most important part. After meeting the team at Super Source Inc. they became not just a company that we purchase product from and call for service but a company and team that we have a partnership with and rely on just as much as any part of our team at East Lake Golf Club. The service is professional and would recommend to any of my colleagues who wish to have great service and product savings."

**Chef Nick Barrington**  
CEC ACE Certified Executive Chef  
East Lake Golf Club



"Super Source waited for their opportunity in our operation and when given the opportunity they made the most of it. Their presence has grown from a single outlet to encompass our entire Food & Beverage Operation along with our Laundry Facility. My expectations are simple I look for Quality of Product, Attentive, Knowledgeable Service and Competitive Pricing. Super Source hits the mark on all three. Their business philosophy is instilled in every member of their team. Their business model is unique and meets the demands of our operation's needs. For more than 30 years I have had the opportunity to work with several chemical/service companies. Super Source has been a partner in allowing me to achieve my business goals and responsibilities."

**Andrew B. Wilson**  
Purchasing Director  
Cherokee Town & Country Club



"I wanted to thank you personally for all the effort, hard work, and information you've given to me and the Atlanta Country Club. It means alot to me, being new, to have a great partner in Super Source to help us stay at the top. We recently received a "100" on our health score... Without receiving your professional assistance, this may not have happened. With great appreciation."

**Chef Colin Quirk**  
Executive Chef  
Atlanta Country Club



""Vendor relationships, service and attention to detail are of the utmost importance. In my role, I need to know that our vendors have Carmel Country Club's best interest in mind. Having worked with Super Source for quite a while, I know they provide top notch service and quality products giving me confidence that our warewash program and cleaning supplies sourcing is well taken care of. Super Source is more of a corporate partner than just a vendor. I know that when we have a need at our club, they are on top of it. ""

**Michael P. Ryan**  
Purchasing Agent, Carmel Country Club



To whomever it may concern. I am writing this letter to inform you of immaculate service the company Super Source provides us. Starting from the top and all the way down to the bottom. Super Source has been nothing but exceptional. Adam Tihinen and the knowledge he possesses is astonishing. His on site service provider Eric is very personable, knowledgeable, and always does an amazing job when i see him. I would recommend Super Source to anyone.

**Josh Sullivan**  
Academy Director  
Atlanta Braves Spring Training Facility